

Robin Knoke  
PO Box 1938  
White Salmon WA 98672

Aug 31st 2018

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I'm writing to you on behalf of The White Salmon Group, Inc. We are engineering consultants, designing high-tech products for various clients across the nation. We have been a Gorge Networks customer for almost 20 years, and urge you not to grant USTelecoms petition.

Gorge Networks provides excellent service at a competitive price. We have looked at plans from other providers, and the bottom line is that Gorge Networks gives us the best speed and service for our money. At one point we switched to a different internet service provider that promised higher speeds, but we ended up with unreliable internet access, poor customer service and hidden costs. When we complained we were told we had to upgrade to a "premium" account, an up-sell in order to get the service that we had been promised. Out of frustration we ended up paying a cancellation fee and went back to our original vendor. This is what often happens when you do business with companies who control the market and care more about money than their customers.

We rely heavily on our internet service to download datasheets from our suppliers and to upload drawings and software to our clients. In addition, Gorge Networks hosts our website, maintains our email accounts, and will make changes that we request without additional cost.

Please do not let the big-money companies persuade you to squeeze out providers like Gorge Networks.

Robin Knoke